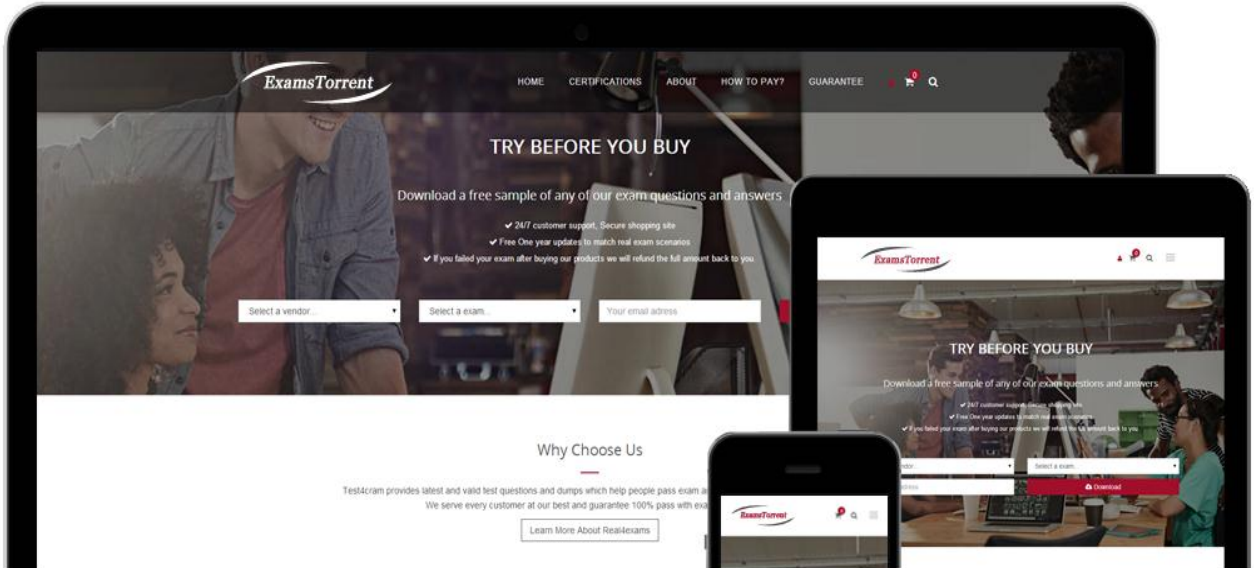


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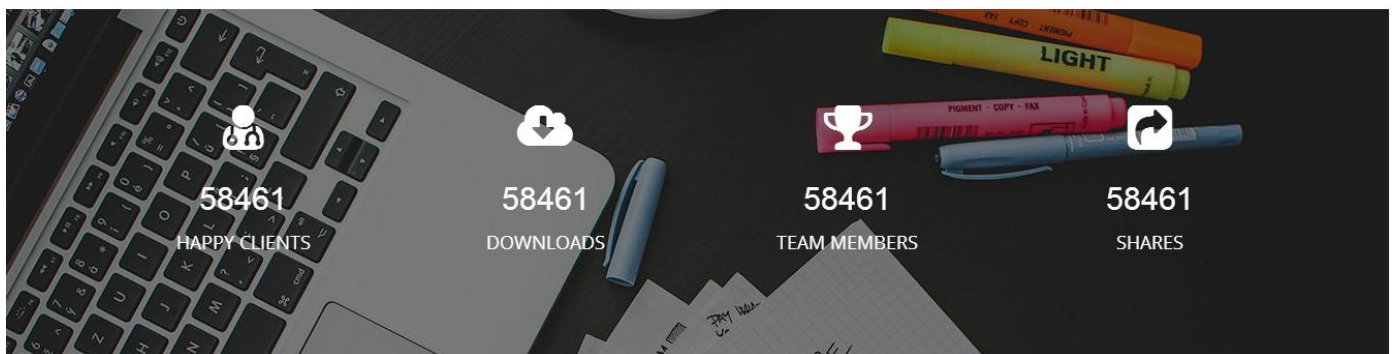
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Exam : **C9560-505**

Title : IBM SmartCloud Control Desk
V7.5.1 IT Asset Management
Implementation

Vendor : IBM

Version : DEMO

NO.1 What is the purpose of the Task filter?

- A. to filter the list of Assets for reconciliation
- B. to filter the list of Deployed Assets for reconciliation
- C. to filter the discrepancy list for which an Incident should be raised
- D. to filter the discrepancy list for which a Service Request should be raised

Answer: B

NO.2 Which information can be specified when entering disposal details for an asset?

- A. Disposal Endorser, Data Disposed, Charge
- B. Type of Disposal, Date of Decision, Assigned to
- C. Type of Disposal, Date Disposed, Charge, Recipient, Assigned to
- D. Disposal Request ID, Data Disposed, Charge, Recipient, Remarks

Answer: C

NO.3 What is displayed in Reconciliation Results?

- A. Information about Asset Location compared to Deployed Asset Location.
- B. Information about Asset hierarchy compared to Deployed Asset hierarchy.
- C. Information about Asset attributes compared to Deployed Asset attributes.
- D. Information about Asset relationships compared to Deployed Asset relationships.

Answer: C

NO.4 What can a user do when specifying an asset reconciliation task?

- A. Add a third data set.
- B. Select Data Set 1 and Data Set 2 will be populated automatically.
- C. Select Data Set 2 and Data Set 1 will be populated automatically.
- D. Select Task Filter and Data Set 1 and Data Set 2 will be populated automatically.

Answer: B

NO.5 In which two applications can child assets be moved, swapped, or modified? (Choose two)

- A. Assets
- B. Inventory
- C. Asset Templates
- D. Configuration Items
- E. Work Order Tracking

Answer: A,C

NO.6 In which application can a physical count be recorded?

- A. Assets
- B. Inventory
- C. Item Master
- D. Inventory Usage

Answer: B

NO.7 What can be viewed using the Deployed Asset application?

- A. concurrent users
- B. source of discovered data
- C. usage of distributed application installed on the computer
- D. name of users using the deployed asset in an organization

Answer: A

Explanation:

Reference:

http://www01.ibm.com/support/knowledgecenter/SSUS84_7.5.1/com.ibm.ram.installguide.doc/topics/c_planning.html

NO.8 Which two default company type fields can be used when creating a company record? (Choose two)

- A. Retail
- B. Courier
- C. Internal
- D. External
- E. Shipping

Answer: D,E

NO.9 Which two work order internal statuses allow a user to record asset downtime? (Choose two)

- A. APPR
- B. COMP
- C. INPRG
- D. WAPPR
- E. CLOSED

Answer: B,C

NO.10 What is a valid action available in License Application?

- A. View Audit Failures
- B. View License History
- C. View Disposal Details
- D. View Value Unit Exhibits

Answer: B

NO.11 In which application is TAMITEXTSYS configured?

- A. External Systems
- B. Enterprise Adapter
- C. Enterprise Services
- D. Integration Framework

Answer: B

NO.12 What are three options when adding lines to purchase requisitions?

- A. Tool

- B. Item
- C. Shipper
- D. License
- E. Material
- F. Alternate Service

Answer: B,C,E